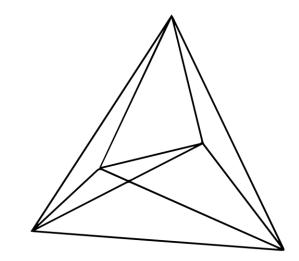
Reframe the **Digital Future** of Living Labs from challenge to opportunity



Hello! nice to meet you



FOURTH SPACE

NETWORKED LEARNING & INNOVATION



What is one barrier you faced in the past during the discovery/problem solving phase of a project? (2-3 words max)

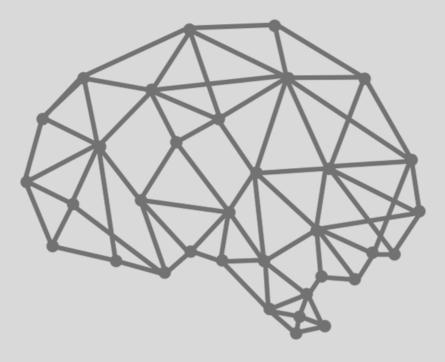


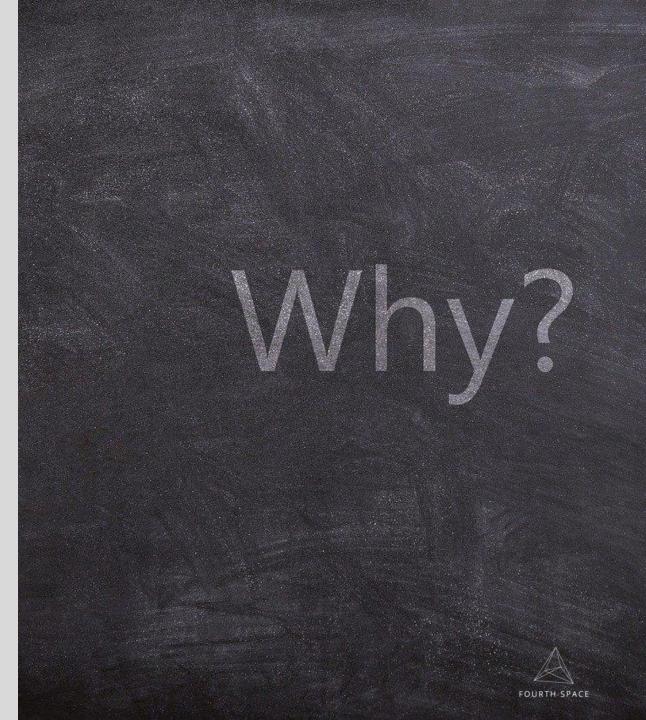


85% of the private and public-sector companies, interviewed in a 17 country survey, said they're bad at problem diagnosis and that this carries significant costs.



We are operating in a new, highly interdependent context of shared vulnerabilities, risks, and interests—a new liminal way of thinking is needed.





OUR KEY TO TRANSFORMING ANYTHING LIES IN OUR ABILITY TO REFRAME IT

MARIANNE WILLIAMSON

Collaborative Reframing as a diagnostic process





Learning Outcomes

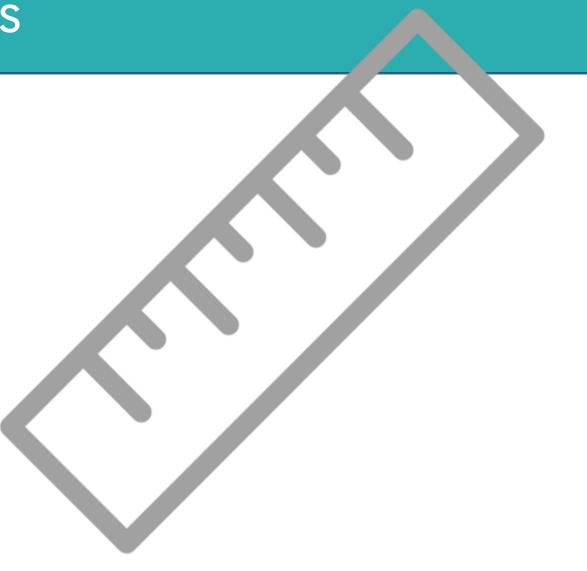
How to:

- ✓ ask open-ended questions
- harness collective wisdom to tackle everyday problems and reveal blind-spots
- better manage future obstacles

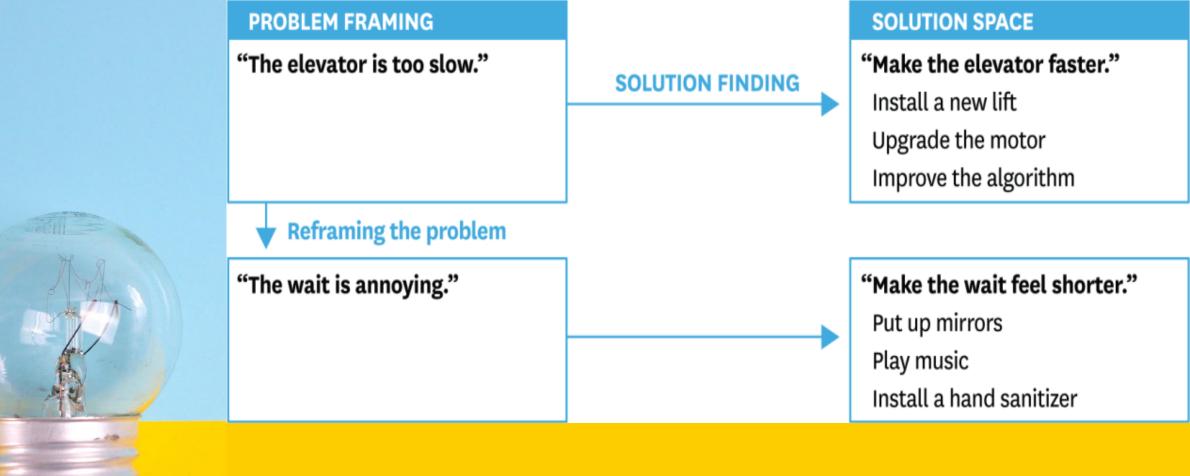


Workshop Ground Rules

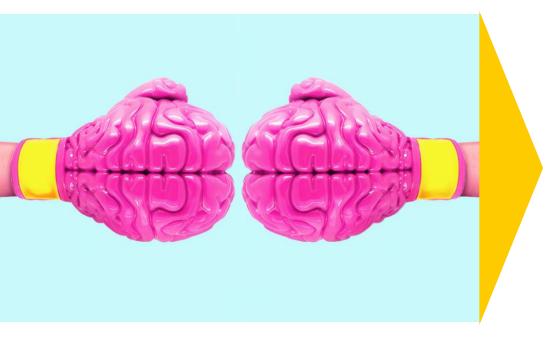
- 1. Get comfortable with discomfort, keep your minds and hearts open
- 2. Stay curious—embrace uncertainty, experiment, and have fun
- 3. No idea is bad or too wild (go for quantity) and remember that everyone's opinion matters







Imagine you have a <u>slow elevator problem</u>. What would you do?

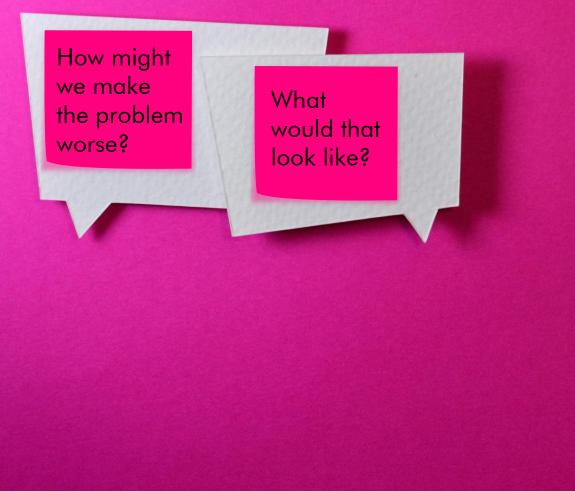


Benefits:

- Boost decision making and change efforts
- Break down barriers of siloed innovation
- Avoid problem deadlock, better anticipate and navigate unpredictability
- Develop tangible and scalable solutions to accelerate and amplify impact
- ✓ Stop wasting time, energy & resources



Reverse Thinking



Issue

High beginner accident rate in white-water kayaking.

Problem Storm

- X go out in bad weather, flood or sink the kayak and get stranded wet, with no supplies
- X hit head on a rock
- X lose paddle or flip upside down and get trapped underwater



Flip to uncover unexpected solutions:

- v check weather forecast and bring a dry bag
- ✓ learn how to roll the kayak right side up, increase upper body strength, and use the correct size gear
- ✓ scout for dangerous river features to avoid prior to run & get maneuvering instruction for rafting around rocks





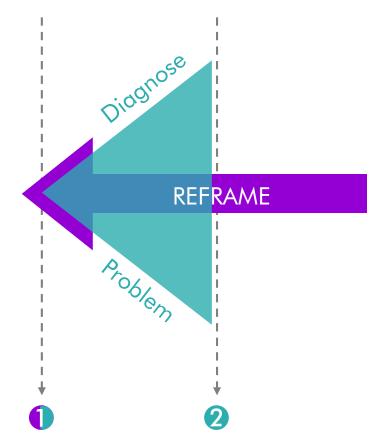
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Select

a priority theme challenge



FOURTH SPACE



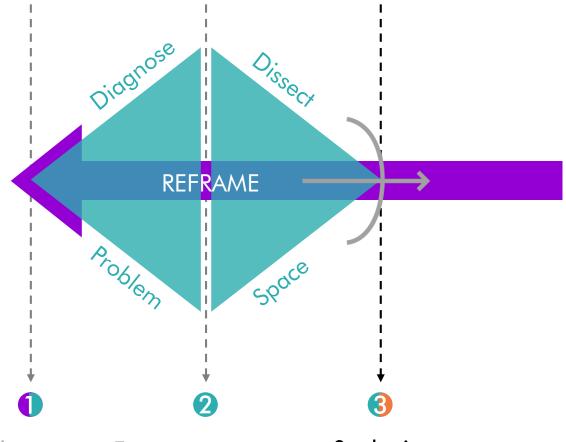
Select a priority theme challenge

Expose

problem anatomy create options/ diverse POVs & RT

The Process: Step 2





Select a priority theme challenge

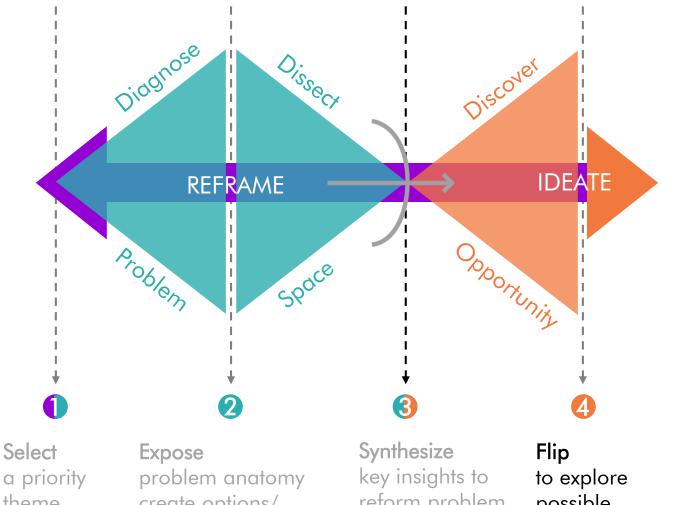
Expose problem anatomy create options/ diverse POVs & RT

Synthesize

key insights to reform problem statement

The Process: Step 3





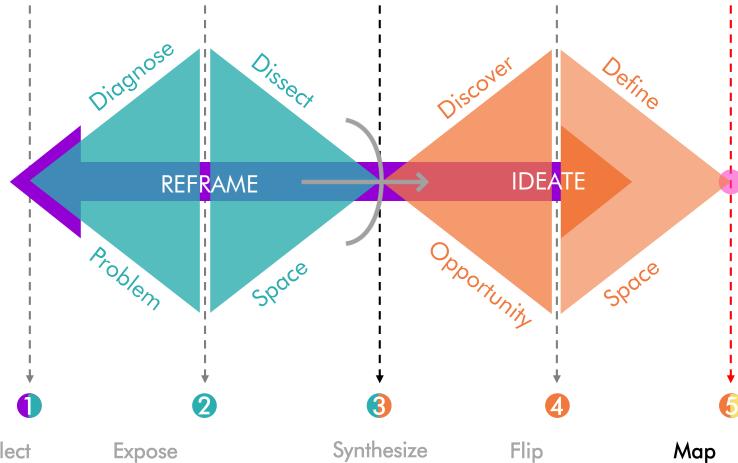
The Process: Step 4

FOURTH SPACE

a priority theme challenge

create options/ diverse POVs & RT reform problem statement

possible opportunities



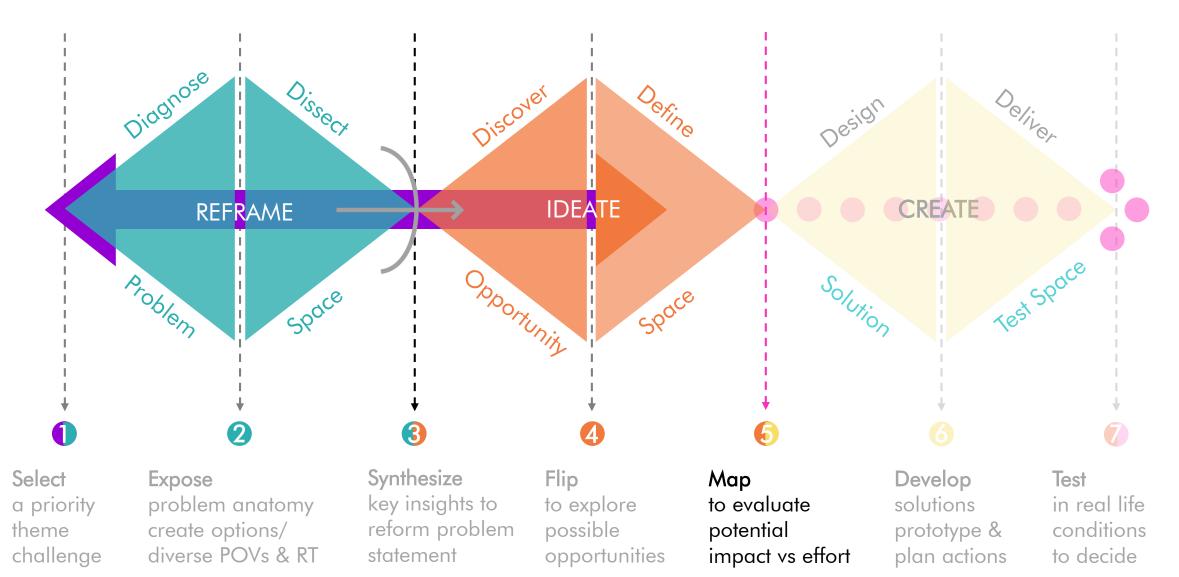
The Process: Step 5

Select a priority theme challenge

Expose problem anatomy create options/ diverse POVs & RT Synthesize key insights to reform problem statement

Flip to explore possible opportunities Map to evaluate potential impact vs effort









Your practice challenge to break apart today is...



Thank you!

We invite you to continue the conversation and practice reframing beyond today's session. Contact us:

info@thefourthspace.org

